

Accessibility Statement

This website, which is run by Fivehead and Swell Parish Council, is GDPR compliant and accessibility ready. The website framework is **WCAG 2.2AA**. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 200% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

<https://mcmw.abilitynet.org.uk/> has advice on making your device easier to use if you have a disability.

What to do if you can't access parts of this website

We know some parts of this website aren't fully accessible – see details below.

If you need information on this website in a different format for example accessible PDF, large print, easy read, please contact us at:

- email clerk@fiveheadparishcouncil.gov.uk
- telephone 01458 253283
- write to Fivehead Parish Council, White Lias House, Turnhill Road, High Ham, TA10 9DF

We will consider your request and get back to you in 10 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, use the contact details above to let us know.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Fivehead and Swell Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.2AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below is non-accessible for the following reasons:

- All documents that have to be scanned in because it is not possible to make these PDFs accessible by a screen reader because they are images, so there is no plan to fix them.
- Documents provided by third-parties because we cannot control the format of these documents as we are not the authors. It is not possible to fix these documents.
- Historical documents because it is not possible to make these PDFs accessible by a screen reader because they are images.

- The accessibility regulations don't require us to fix PDFs or other documents published before 23 September 2018, if they're not essential to providing our services. Some of our older PDFs and Word documents don't meet accessibility standards – for example, they may not be structured so they're accessible to a screen reader. This doesn't meet WCAG 2.1 success criterion 4.1.2 (name, role value).

Accepting the points above:

- The use of tables by the search box fails WCAG 2.1 success criterion 1.3.6 (identify purpose). Generated table code may not be HTML5 compliant
- Some headings may not cascade inside some features on some web pages
- Some pages may contain the same or limited link text going to different pages, some link text referring to the same page may require consistency
- Whilst the website has been developed using plain English, there is a need to improve consistency across the site including use of consistent and accessible dates and times and remove characters that are difficult to be read
- Some images may have duplicate alternative text or have no alternative text

Any new PDFs or Word documents we publish will meet accessibility standards.

Disproportionate Burden

The website is built by Town & Parish Councils Websites, and the framework complies with WCAG 2.2AA. We feel that by having a compliant framework website built and making as many PDF documents readable by a screen reader, that we have done all that we possibly can do.

The Parish Council also considered the numbers of visitors who accessed the website (statistics held by the Webmaster). This information helped the Council decide that further work on the accessibility requirements would impose a Disproportionate Burden on the Council.

Fivehead Parish Council

March 2020

Updated Sept 2020, Clerk's details

Updated June 2025, to reflect updated compliance with WCAG2.2AA (from WCAG2.1AA)

Updated May 2026, Parish Council email address